Referral Pathway - Agotime Ziope District District, Volta Region

Child Protection - Sexual And Gender-Based Violence - Social Protection Services

REPUBLIC OF GHANA

PATHWAYS FOR REPORTING, RESPONSE AND REFERRALS

Entry Point ID

- Child
- Family/ Caregiver
- Community
- CSOs & leaders
- Traditional Authorities
- FBOs/Religious leaders
- Schools/teachers
- Health workers / CHPS Nurse
- Police/
- DOVVSU
- S. Welfare/ Com. Dev. Officers
- Hope
- NGOs
- CHRAJ
- Labour Inspector
- Helpline of Hope 0800800800/ 0800900900

Criminal offences are referred to Police including DOVVSU, Anti-Human Trafficking Unit (AHTU), Cyber Crime Unit (CCU)

Non-criminal cases are referred directly to Department of Social Welfare and Community Development

Notification & Referral, if necessary, to DSW/DSWCD

Formal Sector Lower Risk Cases
Health & Schools staff, NGOs, CHRAJ

Informal Sector Lower Risk Cases
Traditional Authorities
Faith Based & Civil Society Orgs

Police/ DOVVSU

- Criminal Investigation

Social Welfare

- Casework & management
- Social Enquiry Report
- Probation/diversion
- Legal support & advice
- Child witness support and court preparation
- Mediation
- Alternative Care & Shelter
- Counselling services & psychosocial support

- Health services
- Schooling support
- Mediation
- Counselling
- Community Support
- Skills/vocational training
- Livelihoods

Medical Services

- Medical Examination
- Treatment & Care

Legal Services

- Prosecutor
- Consultations
- Leading evidence
- Complaint
- Legal Aid/CHRAJ
- Judge/Magistrate
- Alternative Dispute Resolution
- Judgement
- Sentencing
- Court order

Social Services

- Civil registration
- Birth & death registration
- Social protection (LEAP & NHIS)
- Alternative Care Support
- Aftercare support
- Reunification family
- Reintegration Support: Community, Health, school
- Rehabilitation
- After-trial services

Births and Deaths Registry	- 0362026355
CHRAJ	- 0362026797
Circuit Court	- 0302909773
Department of Social Development	- 0240322597
DOVVSU	- 18555/191/0299200354
District / Municipal Court	- 0302909773
District / Municipal Assembly	- 0362028300
Education Directorate	- 0302673957
Ghana Education Service	- 0303938250
Ghana Immigration Service	- 0362028139
Ghana Police Service	- 0299200354
Guidance and Counselling	- 0312046044/0312046011
Health Directorate	- 0302662014
High Court	- 0302909773
Legal Aid Scheme	- 0362027601
Special Education	- 0302673957
School Health Education Programme	- 0362025578

MoGCSP Helpline of Hope - 0800 800 800 or 0900 800 800; MoGCSP Directory of Services - www.directory.mogcsp.gov.gh; GPS DOVVSU Domestic Violence Helpline - 05 5100 0900; National Cyber Security Online Abuse Helpline - 292; GPS Counter Trafficking Helpline - 18555/191

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